



PARENT CODE OF CONDUCT

Reviewed April 2025

Next review April 2028

1.0 INTRODUCTION

In the Name of Allah, the Most Merciful, the Bestower of Mercy

We are proud and fortunate to have an involved and supportive parent body who recognise that educating children involves partnership between parents, class teachers and the school community. As a partnership, our parents/carers will understand the importance of good working relationships with the school. We are committed to resolving difficulties in a constructive manner, through an open and positive dialogue.

We understand that everyday misunderstandings can cause frustrations and have a negative impact and ask parents to resolve issues through appropriate forums. Where issues arise or misconceptions take place, please contact your child's class teacher or the school office in the first instance. Where issues remain unresolved, please follow the school's complaints procedure. This is available on the school website or a copy can be requested from Reception.

2.0 PURPOSE & SCOPE

At Apex Primary School, we believe it is important to:

- Work in partnership with parents to support their child's learning
- Create a safe and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

3.0 OUR EXPECTATION OF PARENTS AND CARERS

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school

- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour, particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

4.0 BEHAVIOUR THAT WILL NOT BE TOLERATED

- Disrupting or threatening to disrupt school operations
- Swearing or using offensive language
- Displaying a temper or shouting at members of staff, pupils or other parents
 - Threatening staff or another member of the school community
- Sending abusive messages to another member of the school community or other parents, including via text, email or social media
 - Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms or in a public forum of any kind
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Possessing or taking drugs (including legal highs)

5.0 BREACHING THE CODE OF CONDUCT

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident. Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
 - Invite the parent to school to meet with a senior member of staff or the Principal
 - Contact the appropriate authorities (in cases of criminal behaviour)
 - Seek advice from the school's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
 - Ban the parent from the school site
- The school will always respond to an incident in a proportional way.

The final decision for how to respond to breaches of the code of conduct rests with the Headteacher. The Headteacher will consult the chair of Trustees before banning a parent from the school site.